



## NOTICE OF NON-DISCRIMINATION

We are committed to providing a surprising level of attention and service which includes delivery of care without discrimination based on race, color, national origin, sex, age or disability.

We take reasonable steps to provide meaningful access to each individual with limited English proficiency and/or disabilities. These steps include the provision of language assistance services such as oral language assistance or written translation through a qualified interpreter and to provide appropriate auxiliary aids and services for persons with disabilities.

For access to these free services, please contact the staff at the location where you are receiving care.

If you believe we have discriminated against you or failed to provide these free services in a timely manner you may report your concern to the Compliance Hotline at (888) 763-9729 or by mail to the address below.

Pacific Mobile Diagnostics  
Compliance Department  
615 E Palo Verde Dr  
Phoenix, AZ 85012

You may also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail, email or phone:

Centralized Case Management Operations  
U.S. Department of Health and Human Services/Office for Civil Rights  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201

Phone: 800-868-1019

TTD: 800-537-7697

Email: [OCRcomplaint@hhs.gov](mailto:OCRcomplaint@hhs.gov)

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| Spanish         | ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1- (888) 763-9729 (TTY: 1- (888) 763-9729).  |
| Italian         | ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-(888)-763-9729 (TTY: 1-763-9729).                         |
| Chinese         | 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-(888) 763-9729 (TTY : 1-(888) 763-9729)。   |
| Vietnamese      | CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1- (888) 763-9729 (TTY: 1- (888) 763-9729).   |
| Arabic          | 1-(888)-763-9729 (رقم هاتف الصم والبكم: 1) -ملحوظة: إذا كنت تتحدث أذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1   |
| Tagalog         | PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1- (888) 763-9729 (TTY: 1- (888) 763-9729).                          |
| Korean          | 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-(888) 763-9729 (TTY: 1-(888) 763-9729)번으로 전화해 주십시오.  |
| French          | Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-(888)-763-9729 (ATS : 1-(888)-763-9729).  |
| German          | ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-(888)-763-9729 (TTY: 1-(888)-763-9729).                                  |
| Russian         | ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-(888)-763-9729 (телетайп: 1-(888)-763-9729).   |
| Japanese        | 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-(888)-763-9729 (TTY:1-(888)-763-9729) まで、お電話にてご連絡ください。  |
| Persian (Farsi) | دیری‌تماس بگ (888)-763-9729-باشد. با 1 راهم م‌شما ف یگان برای‌بصورت را یلات زیان‌ی، تسه‌ی کن یگفتگو م ی‌توجه: اگر به زیان فارس  |
| Serbo-Croatian  | OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-(888)-763-9729 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-(888)-763-9729). |
| Thai            | เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-(888)-763-9729 (TTY: 1-(888)-763-9729).   |
| Portuguese      | ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-(888)-763-9729 (TTY: 1-(888)-763-9729).  |